



Answers to your questions

How can I apply for an apartment at the Ronald McDonald House?

You can't apply for an apartment at the Ronald McDonald House – the clinic allocates accommodation to families based on the medical needs of the child receiving treatment. The clinic also takes into consideration the distance to the family's place of residence. The apartments are assigned at short notice, so reservations are not possible.

Will I have to pay a fee for my stay at the Ronald McDonald House?

The costs per night are usually covered by health insurance. The billing will be done directly by the clinic.

How long may I stay at the Ronald McDonald House?

Once you have been granted accommodation at the Ronald McDonald House you are free to stay until the end of your child's treatment in hospital.

May I bring my other children?

Most of the apartments can sleep up to four people. Siblings are very welcome but please note that there is no babysitting service!

What should I do if there are no vacancies at the Ronald McDonald House?

If you are unable to stay at the Ronald McDonald House, please talk to the nurses on your child's ward. It might be possible for you to stay at the hospital for one night, or hospital staff may be able to provide you with the addresses of inexpensive accommodation in the vicinity of the clinic.

May I bring my pet?

Please understand that we cannot accommodate pets at the Ronald McDonald House.

How can I find out more?

You'll find the contact details in the column on the right-hand side of the Ronald McDonald House webpage.

What am I provided with at the Ronald McDonald House?

In the following you'll find a list of things that are free for use in the Ronald McDonald House. For more information, please directly contact the staff.

Common rooms

- common living room with television and DVD-player
- dining room
- children's corner with toys
- internet

Kitchen

- fully equipped kitchen with the possibility to store private foods (dry, refrigerated and deep frozen)
- coffee and soft drink dispenser, tea
- dishwasher
- microwave
- water boiler
- vacuum cleaner and cleaning utensils

Laundry

- bed linen
- towels
- washing machine and washing powder
- laundry dryer and rack
- electric iron and ironing board